Gabriel Péri Square hosts homeless and asylum shelters. It is also the place of a daily informal market run by migrants living in the neighbourhood. Specific problems have arisen and combined with social tensions leading to an atmosphere of insecurity for residents and shopkeepers.

The City of Lyon has engaged mediators to facilitate long-term social cohesion in this area. Their role is one of prevention, conflict management, guidance on the needs of the population and support and assistance to vulnerable people.

This approach complemented previously enacted security and enforcement efforts in the area.

The project aims to ensure the security of the space so that no person or group feels excluded or threatened. Objectives of the pilot project include:

- Creating awareness among people who sell on the square around the prohibition of this practice and the correct use of public space
- Reassure shop keepers, traders and citizens who frequent the space
- Ease tensions
- Ensure that pedestrians can walk unheeded

Led by:
- Deputy Mayor delegate to security and peace
- Lyon City Council security and prevention department

Stakeholders involved:
- Agence Lyon Tranquillité Médiation (ALTM)
- French national government
- Lyon Metropole
- Social housing providers (Grand Lyon Habitat, OPAC du Rhône, ALLIAD Habitat, SACVL, Immobilière Rhône-Alpes and Lyon Métropole Habitat)
- Public transport companies (SNCF, KEOLIS Lyon)
- Public utility companies (ERDF-GRDF, Eau du grand Lyon and La poste)

Main achievements:
- General improvement of the situation and, within 3 weeks, return to regulation and sense of normality
- Reduction in tensions between individuals, groups, traders and residents
- Greater feeling of security among local residents and traders who are less hesitant to utilize the square
- Creation of a dialogue about the better use of the public space and role of all interested parties in addressing issues in common public areas

For more information about MC2CM go to www.icmpd.org/mc2cm